

Displacement Risk - June 5 - Lane County

From: Sierra Vanessa
s13rravan3ssa87@proton.me

To: John.M.Burke@hud.gov
John.M.Burke@hud.gov

Cc: sierracarbary@gmail.com
sierracarbary@gmail.com

On: Saturday, May 30, 2026 at 7:59:18 PM

To whom this may concern,

I first need to clarify first that HUD does not require a vacate date for portability.

Homes for Good required me to provide one as a condition of processing my port, even though I already had a mutual undated vacate arrangement with the landlord. The June 5 vacate date I submitted was not voluntary - it was imposed by the PHA - and I am now at risk of displacement because that forced date is approaching and I still do not have a voucher from the receiving PHA.

My unit has been uncertified since July 2025 per the City of Eugene, and the "landlords" have continued renting it without applying for certification or updating the lease. Homes for Good has been aware of this since July, but no corrective action has been taken. The receiving PHA has not yet issued my voucher, and I cannot complete relocation without it.

I am requesting HUD oversight because I am at risk of displacement due to agency inaction and landlord noncompliance.

Sierra V Carbary
s13rravan3ssa87@proton.me
458-250-1070
1840 Onyx Aly Apt B
Eugene, OR 97403
<https://www.gofundme.com/f/highway-out-of-hell>

Displacement Risk - June 5

From: **Sierra Vanessa**
s13rravan3ssa87@proton.me

To: **Housing Specialist**
housingspecialist@homesforgood.org
Dustin Flores
dflores@homesforgood.org

Cc: **sierracarbary@gmail.com**
sierracarbary@gmail.com

On: **Saturday, May 30, 2026 at 8:00:50 PM**

To whom this may concern,

I need to clarify that HUD does not require a vacate date for portability.

I only submitted the June 5 vacate date because I was told it was required to process my port, even though I already had a mutual undated vacate arrangement with the landlord. I am now at risk of displacement because that forced date is approaching and the receiving PHA has not issued my voucher yet.

The unit has been uncertified since July 2024, and the lease has not been valid since then. I cannot complete relocation without the voucher.

Please confirm my file remains active and advise on next steps to prevent displacement.

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Fw: Thank you for contacting the Multifamily Resource Center, RE: Highway Out Of Hell; 1840 Onyx Aly - ONYX ALY

From: Sierra Vanessa
s13rravan3ssa87@proton.me

To: answers@hud.gov
answers@hud.gov

Cc: sierracarbary@gmail.com
sierracarbary@gmail.com

On: Sunday, May 31, 2026 at 2:11:28 AM

To whom this may concern,

"Most Multifamily Rental Housing requests can be answered or resolved by your apartment's property manager".

"If you reside in Multifamily Housing and need further assistance please forward this email (do not reply) to answers@hud.gov and provide the following information: the apartment complex name, your property address, the detailed request or issue, and steps taken to resolve the request or issue so that we may better serve you."

Yes, I do need further assistance considering unresolved matters with the landlord since July 2025.

Yes, I live in 1840 Onyx Aly Apt B, and it is part of a totally UNCERTIFIED duplex per the City of Eugene.

The detailed issue is that I still remain in this UNCERTIFIED dwelling in a HAP contract via the PHA. There is an open police investigation and city compliance case. This dwelling is LIFE-THREATENING per HUD NSPIRE.

HELP ME GET OUT OF HERE PLEASE!!

Sierra V Carbary
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Eugene, OR 97403
gofundme.com/f/highway-out-of-hell

----- Original Message -----

On Tuesday, 05/26/26 at 06:20 DoNotReply <donotreplyfha@hud.gov> wrote:

FHA Logo

Dear Sierra Vanessa,

Thank you for contacting the Multifamily Resource Center. Based on the content of your email, we are unable to determine if your request falls under the purview of Multifamily Housing. Therefore, we are providing general information that may assist you. Please refer to the contact information and/or website below for additional assistance.

Your email was regarding Highway Out Of Hell; 1840 Onyx Aly - ONYX ALY.

1) How can I get clarification regarding a rent determination for a HUD-subsidized Multifamily housing property?

If you have questions about your rent determination, please contact your property management company. They should be able to provide details on how your rent is determined based on the applicable subsidy program.

Additional information is available in Handbook 4350.3, Chapter 3, Eligibility for Assistance and Occupancy and Chapter 5, Determining Income and Calculating Rent, available at <https://www.hud.gov/hudclips/handbooks/housing-4350-3>.

2)

Who can a tenant contact with questions or complaints on a property they are renting if they do not participate in HUD's rental assistance programs?

If you have a complaint regarding maintenance issues, rent payments, landlord-tenant disputes, or other issues related to a property you are renting, your first step should be to contact the Property Manager in order to resolve it.

HUD's authority is limited to the programs it oversees. Local housing issues not related to HUD programs are governed by the local or state government agency in that jurisdiction.

Tenant Rights

Your rights as a renter or tenant will be governed by the laws in your State. For information on the laws in your State, go to <https://www.hud.gov/states>.

Low Income Housing Tax Credit (LIHTC) Properties

The Low Income Housing Tax Credit (LIHTC) program is administered by State Housing Finance Agencies. Contact information for State Housing Finance Agencies is available at <https://www.ncsha.org/housing-help/>.

United States Department of Agriculture (USDA) Rural Development

If you have a maintenance complaint related to a United States Department of Agriculture (USDA) Rural Development apartment, please contact the USDA Rural Development office for the applicable state. You can find a list on their website at <https://www.farmers.gov/working-with-us/service-center-locator>.

HUD-Approved Housing Counseling

You may also wish to contact a HUD-approved housing counseling agency in your area for unbiased counseling on your particular situation.

To locate a HUD-approved housing counseling agency in your area you can:

- Access an on-line list of HUD-approved housing counseling agencies at <https://answers.hud.gov/housingcounseling/s/>. Under the “Select the type of service” dropdown, choose “Rental Housing Services”.
- Call HUD's interactive voice system toll-free at 1-800-569-4287 for a list of HUD-approved Housing Counseling Agencies and their contact information.

Legal Aid

For assistance with legal resources, please visit <https://www.hud.gov/states> and click on your state. Next, click on **Rent Relief & Eviction Resources** for information on where to find help.

Additional Rental Assistance information is available at: <https://www.hud.gov/helping-americans#Affordable>

Most Multifamily Rental Housing requests can be answered or resolved by your apartment's property manager.

If you reside in Multifamily Housing and need further assistance please forward this email (do not reply) to answers@hud.gov and provide the following information: the apartment complex name, your property address, the detailed request or issue, and steps taken to resolve the request or issue so that we may better serve you. You may also speak directly to a customer service representative by calling 1-800-MULTI-70 (1-800-685-8470) or visit our online knowledge base at www.hud.gov/answers, 24 hours/7 days a week.

Sincerely,

Multifamily Resource Center Customer Service Team on behalf of the Office of Multifamily Housing

DISCLAIMER: All policy information contained in this knowledge base article is based upon the referenced HUD policy document. Any decisions should adhere to the specific information contained in that underlying policy document.